## Commonwealth of Massachusetts Department of Telecommunications and Energy Fitchburg Gas and Electric Light Company Docket No. D.T.E. 02-24/25 Record Request Response

Record Request No.: DTE-RR-27

For each one of those groups – customer-service group, accounting, regulatory and finance – a) identify the services provided by each group to support the provision of default service, b) provide the costs associated with supporting the service – once again, direct costs and allocated costs and c) for each cost, if your default-service customers all became competitive-supply customers, would Fitchburg continue to incur those costs at the same level, or at a reduced level, and d) what's your best estimate of what that new level would be?

## Response:

Please see response to DTE-RR-26.

Person Responsible: Mark H. Collin